

# EASIER ACCESS TO WEARDALE PATIENT SERVICES

From May 1st, the times  
to call the surgery for  
repeat prescription  
requests will change to  
**2pm to 4pm**

## From May 1st

we're making it easier  
for you to access  
our services...



**Moving prescription calls to between 2pm and 4pm**, which is a much less busy time, means that we can devote more time to speaking to patients.

## Help us to help you and to provide a better service for our patients in The Dale...

**As a community we ask that you support us in this new initiative by calling between 2pm and 4pm (Monday to Friday) for any prescription requirements you may have.**

\* Urgent prescription requests will always be dealt with whatever the time and routine medication can still be ordered by handing in your prescription side slip to any surgery or local pharmacy. You can also sign up to order your medication at any time using our on-line ordering service.

## ALSO AVAILABLE

Don't forget, our updated on-line services mean that you can book and amend appointments, order prescriptions, access test results and medical records, and much more at your own convenience.

For more information, please contact the practice.

**The Weardale  
Practice**

**01388 528 555**  
[www.theweardalepractice.nhs.uk](http://www.theweardalepractice.nhs.uk)